

**Subject:** White/Advisory: Dell Announces Recall of Notebook Computer Batteries Due To Fire Hazard

The attached Advisory could be of interest to all employees. Employees who have or use Dell Notebook Computers should check to see if this advisory pertains to them. If any of this equipment is found within the Bechtel Jacobs Company, discontinue use immediately and perform the BJC Actions listed below. Subcontractors' who have any of these recalled items should notify their management and follow the recommended actions described below.

This information is also being disseminated as part of our efforts to communicate information that may have applicability to the off-the-job safety of our employees. If you find any of these recalled items at home, please follow the recommended actions described below.

**TITLE: Dell Announces Recall of Notebook Computer Batteries Due To Fire Hazard**

**IDENTIFIER: A-2006-OR-BJCPQA-0801**

**DATE: August 17, 2006**

**LESSONS LEARNED STATEMENT:** The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

**Name of Product:** Dell-branded lithium-ion batteries made with cells manufactured by Sony  
**Units:** About 2.7 million battery packs (an additional 1.4 million battery packs were sold outside the U.S.)

**Battery Distributor:** Dell Inc., of Round Rock, Texas

**Battery Cell Manufacturer:** Sony Energy Devices Corp., of Japan.

**Hazard:** These lithium-ion batteries can overheat, posing a fire hazard to consumers.

**Incidents/Injuries:** Dell has received six reports of batteries overheating, resulting in property damage to furniture and personal effects. No injuries have been reported.

To view this recall online, please visit our website at:

<http://www.cpsc.gov/cpscpub/prerel/prhtml06/06231.html>

**DISCUSSION:** The recalled batteries were sold with or sold separately to be used with the following Dell notebook computers:

- Latitude™ D410, D500, D505, D510, D520, D600, D610, D620, D800, D810;
- Inspiron™ 6000, 8500, 8600, 9100, 9200, 9300, 500m, 510m, 600m, 6400, E1505, 700m, 710m, 9400, E1705;
- Dell Precision™ M20, M60, M70 and M90 mobile workstations; and
- XPS,™ XPS Gen2, XPS M170 and XPS M1710.

"Dell" and one of the following markings are printed on the batteries: "Made in Japan," "Made in China," or "Battery Cell Made in Japan Assembled in China." The identification number for each battery appears on a white sticker.

**Sold through:** Dell's Web site, phone and direct sales as part of a service replacement program, and catalogs from April 2004 through July 2006. The computers with these batteries sold for between \$500 and \$2850 and individual batteries sold for between \$60 and \$180.

**CPSC RECOMMENDED ACTIONS:** Consumers should stop using these recalled batteries immediately and contact Dell to receive a replacement battery. Consumers can continue to use the notebook computers safely by turning the system off, ejecting the battery, and using the AC adapter and power cord to power the system until the replacement battery is received.

**Consumer Contact:** For additional information, contact Dell toll-free at (866) 342-0011 between 8 a.m. and 5 p.m. CT Monday through Friday, log on to the firm's Web site at [www.dellbatteryprogram.com](http://www.dellbatteryprogram.com), or write to: Dell Inc., Attn: Battery Recall, 9701 Metric Blvd., Austin, Texas 78758.

**Firm's Media Contact:**

- **Dell:** Gretchen Miller, (512) 728-0308, [gretchen\\_miller@dell.com](mailto:gretchen_miller@dell.com) or
- Ira Williams, (512) 728-8545, [ira\\_williams@dell.com](mailto:ira_williams@dell.com)
- **Sony:** Rick Clancy, (858) 942-3020, [rick.clancy@am.sony.com](mailto:rick.clancy@am.sony.com)

**BECHTEL JACOBS COMPANY ACTIONS:** Organizations should check to see if they have any of the equipment being recalled in this notice. If any is found, discontinue use immediately and follow the CPSC recommended actions. If this advisory is applicable to you or your organization, feedback is appreciated and can be given via the following URL:  
<http://www-internal1.bechteljacobson.org/scripts/LesLearn/feedback.cfm>

PRIORITY DESCRIPTOR: White/Advisory

ORIGINATOR: U.S. Consumer Product Safety Commission, <http://www.cpsc.gov/>

CONTACT: Dell toll-free at (866) 342-0011 between 8 a.m. and 5 p.m. CT Monday through Friday, log on to the firm's Web site at [www.dellbatteryprogram.com](http://www.dellbatteryprogram.com), or write to: Dell Inc., Attn: Battery Recall, 9701 Metric Blvd., Austin, Texas 78758.

KEYWORDS: Dell; Notebook Computer Batteries; rechargeable batteries; Sony; lithium-ion batteries

REFERENCES: U.S. Consumer Product Safety Commission; Release #06-231

<http://www.cpsc.gov/cpsc/pub/prerel/prhtml06/06231.html>

DOE Functional Category: Information Technology

BJC Trend Code: IT – Information Technology

HAZARDS: Fire/NFPA

WORK ACTIVITY: Facility Equipment

ISM CODE: Provide Feedback & Continuous Improvement

**FOLLOW-UP ACTION:** Information in this report is accurate to the best of our knowledge. As a means of measuring the effectiveness of this report please notify Joanne Schutt Bradley at (865) 576-7087 or e-mail at [s6u@bechteljacobson.org](mailto:s6u@bechteljacobson.org) of any action taken as a result of this report or of any technical inaccuracies you find.